



St. Thomas Police Service

BOARD POLICY

Subject:	Paid Informants and Agents
Policy Number:	LE – 015
Effective Date:	April 1, 2024
Reviewed:	April 22, 2026
Authorized:	Police Services Board

AUTHORITY/LEGISLATIVE REFERENCE

- *Community Safety and Policing Act, 2019 S.O. 2019, c. 1, Sched. 1*
- *Ontario Regulation 392/23 – Adequate and Effective Policing (General)*
- *Ontario Regulation 394/23 – Major Case Management and Approved Software Requirements*

POLICY STATEMENT

The St. Thomas Police Services Board is committed to the responsible and ethical management of paid informants and agents in law enforcement activities conducted by the St. Thomas Police Service.

The Board recognizes that informants and agents may play an important role in advancing criminal investigations and protecting community safety. Their use must be carefully controlled to ensure investigative integrity, accountability, protection of identity, and compliance with applicable law.

The Board supports the lawful use of paid informants and agents while ensuring appropriate oversight, confidentiality safeguards, and adherence to professional policing standards.

POLICY APPLICATION

1. It is the policy of the Board with respect to paid informants and agents that the Chief of Police shall:
 - a. establish procedures and processes governing the recruitment, registration, management, supervision, and documentation of paid informants and agents;
 - b. establish procedures governing the authorization and use of agents and undercover civilian participants in investigations;
 - c. ensure that procedures respecting the use of in-custody informants are consistent with the requirements of Ontario Regulation 394/23 Major Case Management and Approved Software Requirements;
 - d. ensure that the identities of confidential informants and agents are protected in accordance with applicable law; and

- e. ensure appropriate oversight, accountability, and documentation in relation to payments or other benefits provided to informants or agents